

This is a Clean & Safe



scan for
safety
protocol





Cleanliness

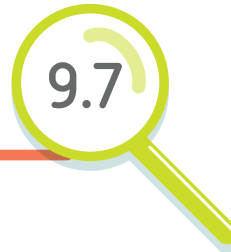
Has always been on top of our priorities!
Guests reviews prove it.

Now, we care even more.



HOSTELWORLD

9.5 **Superb**
4874 verified reviews
Cleanliness



Booking.com

9.0 **Superb**
690 verified reviews
Cleanliness



Expedia®

4.5/5 Wonderful
142 verified reviews
Cleanliness



Our Staff



Received intensive training on our own safety protocol for COVID-19



Was organized in smaller teams reducing the frequency of contacts between each other and with fewer rotations



Allways wear masks (PPE)



Regularly wash and disinfect hands



Increased frequency of cleaning common areas and surfaces frequently touched by clients and team members to every 45 minutes



Disinfect regularly door handles, elevator control panels and credit card terminals



Cleaning staff wear gloves, masks and gowns

Our Properties



Provide disposable masks



Have hand disinfectant dispenser in every common areas



Protective glass installed at reception desk and floor marks to keep safety distances



Have contactless disinfected to open every door



Use of effective proven cleaning and disinfectant products



Ensure the disinfection of each room/bed at guest arrival



Room/bed allocation priority unoccupied for at least 24 hours at guest arrival

Guests



Do your check-in online.

2 days prior to your arrival, you'll receive a form to fill in the mandatory information in order to speed up the process.



Book your breakfast and meals (in house chef) at Spot Luggage & Lounge

Book your breakfast from 7:30 to 11:00am. Choose your time slot. Order your dinner and have it at the safety of your apartment.



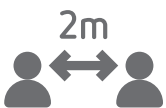
Always wear mask in all common areas

We have masks for you!



Clean your hands often.

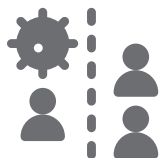
Use soap and water, or an alcohol-based hand rub. Every area and room of this property has free hand sanitizer.



Keep social distance of 2 meters (6feet)



If you prefer, you can make your own bed



If you feel sick, we have an isolated room and we'll start the standard procedures to take care of you



Avoid touching your face, eyes, nose and mouth



Sneeze into your elbow